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Foreword  By Jack Sim, Founder

First and foremost, I'd like to thank all of you for your support of World Toilet Organisation for the last 17 years.

It is amazing to see that an idea in 2001 has become a massive global movement mobilizing stakeholders from media to politicians, policy makers, celebrities, donors, NGOs, academia, social entrepreneurs, investors, corporations and the UN system.

Over the last 17 years, the World Toilet Organisation broke the taboo of toilets and sanitation and our founding day is now enshrined unanimously by all 193 countries of the UN General Assembly as the UN World Toilet Day every 19 November.

2017 marks yet another progressive milestone in our effort to move the sanitation agenda forward. The India Swachh Bharat Mission led by PM Modi, continues its toilet building effort of 110 millions toilets. President Xi of China is now leading a Toilet Revolution focus on tourism toilets, rural toilets and WTO is also powering forward with our Rainbow Schools Toilets in China.

With these 2 large nations solving its sanitation crisis, the rest of the world is also following suit.

Singapore is the Head of ASEAN in 2018. We look forward in collaborating with ASEAN in its effort to improve the sanitation conditions of its 10 member countries.

I am optimistic that the momentum of Sanitation and Toilet improvement is now irreversible, and we will soon see the day when everyone, everywhere will have access to properly treated sanitation and clean/safe toilets anytime they need one.

Cheers,

Jack Sim
About WTO

The World Toilet Organization (WTO) is the leading global voice for sanitation – a non-profit organisation working towards a world with clean, safe toilets and sanitation for everyone, everywhere, at all times. Breaking the taboo silence on the sanitation crisis is at the heart of WTO’s efforts.

WTO was founded by Jack Sim in Singapore on the 19th November 2001. Since its inception, WTO has brought together key players from governments, academia, civil society, multilateral agencies and the private sector to explore innovative and sustainable solutions to end the global sanitation crisis.

WTO has commemorated its founding day as World Toilet Day since 2001 and in 2013 the United Nations adopted the 19th of November as UN World Toilet Day. WTO also achieved special consultative status with the United Nations Economic and Social Council (ECOSOC) in the same year.
Why Toilets?

We use them every day – at home, school, work, restaurants, shopping malls – yet we seldom talk about them. The silence around the issue of toilets and sanitation has deadly consequences. Diarrhoeal diseases – a direct consequence of poor sanitation – kill more children every year than AIDS, malaria and measles combined. Nearly 1,400 children died per day in 2015 from diarrhoeal diseases due to poor sanitation.

The global Millennium Development Goal target for sanitation has been missed by almost 700 million people. The least developed countries did not meet the sanitation target, and only 27 per cent of their population has gained access to improved sanitation since 1990.

So to answer the question of “why toilets?”, our reply is, “why not?”
The 2030 Agenda for Sustainable Development identifies clean water & sanitation, Goal 6 of the Sustainable Development Goals (SDGs), as both a means and an end to global development and improved socioeconomic status. While WASH services have improved since 2000, the JMP discloses that faster progress is needed to achieve universal basic access by 2030. Only 1 in 10 countries where at least 5% of the population do not have basic sanitation are on track towards this goal.

At the end of 2017, 2.3 billion people still do not have access to proper sanitation facilities, of which 892 million still defecate in the open, resulting in dire consequences on human health. The lack of proper sanitation systems also perpetuates sexual harassment and gender inequality, when women’s safety and dignity are compromised from practising open defecation.

WTO has always been the forerunner in advocating sanitation issues. From organising the annual World Toilet Summits and The Urgent Run to groundwork in India and China to educate and empower individuals, WTO has managed to spark a global movement towards improved sanitation by generating interest in this taboo topic.

Recent years have seen increased efforts to improve sanitation conditions by world leaders, which WTO hails as milestones. In India, Prime Minister Narendra Modi launched a nationwide campaign across 4,000 cities known as the Swacch Bharat Abhiyan (Clean India Mission) in 2014, with aims of achieving open defecation free status by 2019. China’s Xi Jinping had also announced a toilet revolution with a bid to spend 20 billion yuan (SGD 4 billion) building or revamping over 120,000 toilets by 2020.

From policy makers to toilet masons, educators and community heads to families and children, toilet technology innovators to advocates, everyone can play a role to achieve the goal of good sanitation for all.
Our Approach

Pillars

**Advocate**

From its position as a global advocator, WTO has made great strides in breaking the taboo associated with sanitation.

**Educate**

To change mindsets on sanitation.

WTO collaborates with grassroots organisations and schools to increase awareness of the importance of sanitation in local communities.

**Build**

To develop sanitation infrastructure and capacity.

WTO builds toilet infrastructure in various schools and communities in several developing countries.

**Empower**

To bring about long-term social change.

WTO takes a market-based approach that empowers communities to solve their own sanitation challenges.
Progress On Sanitation
2017 Highlights

Advocacy

- Seminar, education and training

- 176,723 individuals reached
- 8 million reached on social media

- Partnership with Lixil and Rb
- Over 5,500 trained across India and Singapore

- 26,106 beneficiaries (students and villagers) annually
- 13 Rainbow School Toilets built since
- Holistic education program
Our Work
Our Work

Advocacy and Awareness

One of our key strategies in breaking the taboo around sanitation is through regular speaking engagements with different stakeholders in various countries around the world.

Raising awareness of the global sanitation crisis among locals and those overseas is especially important for them to understand and empathise with the issue before they will even advocate for the cause.
UN World Toilet Day

World Toilet Summit

The Urgent Run
Every 19th November, UN World Toilet Day commemorates the global sanitation crisis and promotes open dialogue on the sanitation issue.

Founded by WTO together with Singapore's Ministry of Foreign Affairs, UN World Toilet Day is hailed as an major achievement in engaging the world in a topic that is often neglected due to associated taboos.
In 2017, the World Toilet Day campaign was based on the theme “Where does our poo go”, with focus on wastewater.

The dialogue on toilet access continues to take new perspectives with issues of wastewater, closing the sanitation loop, and the refugee crisis gradually taking centre-stage.

The World Toilet Day movement is pursuant to impact funding and policy until the day we collectively reach the SDG#6 target, in particular the rights of women and children to access safe sanitation.
World Toilet Summit started in 2001 with a mission to bring sanitation higher on the global agenda. Since then it has garnered interest of major politicians including Prime Minister Narendra Modi of India, who has championed the "Clean India Mission". Credible partners such as UNICEF, Bill & Melinda Gates Foundation and Rotary International have transformed their Water & Sanitation programs through collaborations at past summits.
World Toilet Summit serves as an international platform bringing together expertise from around the world to create long-term partnerships for sanitation.

This year’s World Toilet Summit was co-hosted in Melbourne with the Australian Water Association and supported by the Victorian Government with the Mayor of Melbourne inaugurating the conference. Sponsors RB (Lead), Kimberly-Clark, Global Citizen, Health Victoria and the Department of Foreign Affairs & Trade supported and spoke at the summit.
The summit attracted 141 professional delegates from 15 countries, reached 176,723 individuals directly and 17,6723 potentially through our online/media campaign.

As we look forward, the World Toilet Summit 3-year plan expects to reach host cities in India, Nigeria, Bangladesh and Japan. The summit platform will continuously innovate to engage the global community towards sanitation action.
Event Highlights

Top 5 rated speakers:

- Rosie Wheen, CEO WaterAid Australia
- Rose George, International Author and Journalist
- Jack Sim, Founder of WTO
- John Thwaites, Chair of Melbourne Water
- Manisha Mhaiskar, Ministry of Urban Development, Maharashtra

8 keynote speakers
18 themes on sanitation
2 interactive workshops

Speakers doing the commemorative “Big Squat”
Best rated session:
WASH and Menstrual Hygiene in Schools

176,723 individuals reached
17.6 million social media outreach
141 professional delegates
15 countries
Our annual celebration of World Toilet Day in November, where communities around the world come together to raise awareness on sanitation, as a lead up to UN World Toilet Day on November 19.

This global run is our call to end the global sanitation crisis while involving locals communities to get involved in raising a stink for those in need.
Our Executive Director Chua Hung Meng inaugurating Urgent Run & Parade in Binh Duong, Vietnam.

Several countries that participated in The Urgent Run 2017 includes Singapore, Vietnam, India, Netherlands, France and even Bulgaria!

Over 800 runners ran beyond 4,000km for this urgent cause.

Kickstarting The Urgent Run 2017 in Binh Duong, Vietnam
Participants came together for the “Big Squat” - WTO’s signature move to unite in solidarity with those who defecate in the open.

The Urgent Run 2017 is Singapore’s fourth flagship run which was held at East Coast Park.

CPAS students attended the Urgent Run with the support of NUS CAPT.
The impact of both local and global runners also went beyond the run, with the funds raised being channeled into our sanitation efforts including producing hygiene education content for the Rainbow School Toilet project in China and Cambodia.

We look forward to our next World Toilet Day event this 2018!

F-Art booth which featured live art painting of urinals to commemorate Duchamp's 'Fountain''s 100th anniversary.
Despite massive investments by local governments and development aid agencies, simply providing toilets has proven to be unsustainable without proper maintenance and skilled workers to upkeep.

Our World Toilet College initiative tackles community capacity building by training sanitation workers into professionals. We also engage in knowledge partnerships with think-tanks and government bodies, exchanging information in the area of sanitation research, design and technology.
World Toilet College (WTC)

To address the gap in education and training around sanitation topics, World Toilet College (WTC) was started as a social enterprise in Singapore in 2005 by WTO.

It has been designed as an independent world body to develop curriculum, courses, workshops and best practices and standards in toilet design, maintenance, sanitation practises and technologies.
Through World Toilet College, WTO aims to foster an enabling environment for all, regardless of profession, by expanding on the knowledge of participants, who can then be the catalysts in ensuring the effective building and usage of toilets within their communities.

WTC's training courses are professionally delivered by certified trainers who have earned their certification and skills at WTC.
In collaboration with the Karnataka government (India), this cross-country exchange program is a part of the behavioural change initiative Karnataka Municipal Corporation has undertaken with an aim to building capacities of the staff on the Solid and Liquid waste management. The initiative would help in improving cleanliness standards, waste collection methods and treatment process in the state.

WTO conducted a 1.5-day Solid and Liquid Waste Management training course cum exposure visit to Singapore for Karnataka Municipal Corporation staff.
The exposure visit to Singapore was a guided tour at either Singapore’s Solid Waste Management Facility (Veolia) or one of Singapore’s Liquid Waste Treatment Facilities (NEWater). The visits provided the students with insights on sanitation waste management.

Over 600 students have been trained and there are plans in the works for the training of an additional 420 students from Karnataka state.
In 2015, the Global Interfaith Wash Alliance (GIWA), the Reckitt Benckiser Group (RB), and WTO joined hands together to form a consortium to expand World Toilet College to India. Over 5,000 people have been trained in last two years of operations.
WTC India aims to build capacity to develop the skills needed to achieve the Clean India mission. The program caters to the capacity-building needs of people working at different levels in the sanitation value chain, which include middle management government officials, school representatives, local sanitation workers and non-profit organization representatives.

Looking forward into 2018, we are planning to expand the college to Maharashtra and Uttar Pradesh in partnership with LIXIL and RB.
In January 2017, World Toilet Organization (WTO) conducted a 2-day capacity building workshop for Lixil Singapore, a global leader in the housing and building industry. The workshop was built from WTO’s legacy training program - World Toilet College and adapted to Lixil’s emerging strategy to innovate in the public toilet sector.

The aim of the workshop was to equip teams with the latest information on the public toilet industry in Asia.
WTC - Corporate

36 Sales and Marketing Heads from 10 countries were certified on Ergonomics & Behavior, Public Toilet Guidelines, Stakeholder Management and Overview of Public on Asian Public Conveniences.

WTO looks forward to evaluating the progress and outcomes from the training in 2018!

Sales and Marketing Heads from India and IndoChina teams with Head Trainer Jack Sim and Supporting Trainer Sarika Saluja
Our Work

Rainbow School Toilet Initiative

We are inspiring rural schools within Henan, China to take action against their unhygienic sanitation environment by working hand-in-hand with the schools.

In this collaboration, WTO provides technical knowledge and toilet hardwares. and the schools provide both the manpower to be trained, and assistance in the clearance of the old toilet building. Temporary toilets are provided by the schools while construction is in progress.
After the successful construction and handover of the new toilets to the management of the school, regular follow-up maintenance checks are conducted on the facilities. Thus, ensuring that the students and teachers truly understand the importance of taking ownership of their toilets and keeping it clean, while practising good hygiene behaviour.

Clean and well-ventilated toilet is good for students health and will instil good toilet habits and culture.
By the end of 2017, we had built **12 Rainbow School Toilets** including 11 concrete and 1 container infrastructure and conducted hygiene education training for 3 schools, benefitting a total of **7,810 students** annually.

Additionally, these students have proven to be positive influences for proper sanitation on their parents, passing on the message on the importance of sanitation to their families. This potentially increases our reach to **23,430 people** annually.
For 2018, we are launching our reformed hygiene promotion program as part of our holistic approach towards better sanitation.

Structural reforms and adequate education must come hand-in-hand. WTO will continue to support infrastructure building while equipping the teachers with the necessary tools and materials they need to sustain their own sanitation education program.

There will also be greater emphasis on how the schools which had benefited from our program can in turn become advocates for sanitation, motivating other schools in the region to take interest in bettering their sanitation conditions. This will significantly springboard our sanitation movement in China, thereby prompting more schools to take charge of their toilets.

Hand washing training in Xi Cun Primary School, Ruyang County, Luoyang. Conducted by Wuhan University Wei Ai Er Sheng Volunteers
Cultivating good hygiene habits takes time and constant reminders, hence, we believe that for more effective and sustained behavioural changes to take place, local stakeholders have a pivotal part to play. We are actively seeking to partner with local NGOs and foundations for their crucial involvement in this sanitation movement.

We strongly believe in China’s potential and capability in pushing out great reforms in sanitation, especially with increasing interest from President Xi in sanitation issues. Watch out for the Toilet Revolution happening in China now!
WTO believes in investing in hygiene education of an individual. Through education, we can empower an individual to be advocates for clean and safe sanitation facilities in their communities, as well as induce behavioural changes towards sanitation.

We believe that the individual can be important change makers with the ability to raise awareness about the global sanitation crisis. WTO thus focuses on imparting skills and knowledge to both rural and urban communities, where individuals are encouraged to take lead and do their part in advocacy.
Community Sanitation Exhibition

Toilet Museum in Amsterdam

Sanitation Exhibition at Science Centre

Schools Outreach
Community Sanitation Exhibition

As part of our outreach to the local heartland communities, our roadshow titled "50 Years of Singapore's Sanitation Journey" and reached out to heartlanders in Punggol during March 2017.

With a total turnout of 1,800 visitors to our roadshow, the community got to learn about the developments of Singapore's waste management as it progressed from third world to first within a short span of time through our exhibition, games and quizzes.
Sanitation Exhibition at Science Centre

In 2017, Science Centre Singapore and World Toilet Organization joined hands to launch the first ever Sanitation Exhibition in Singapore. The exhibition will cover various interactive sections showcasing the history and culture of toilets, the natural bowel process, the challenge of sanitation access and the future of technology for human ‘waste’.

Objectives of the exhibit include:
- Promote health through understanding of your relationship with the body
- Confront the various challenges caused by this taboo
- Promote good hygiene and healthy habits
- Understand the technological scientific evolution and progress of human society through history from the perspectives of the toilet
- Nurture empathy to save the world from water pollution by open defecation

The exhibit will utilise actual toilets on ground floor of Science Centre as exhibition spaces.

Watch out for the launch in 2019!
School Outreach

Through education, we are nurturing youths to be future ambassadors who owns a stake in this sanitation cause, identifying themselves with the many issues beyond their school walls.

By cultivating compassion and empathy within them, whilst providing them with a platform to take action, students from a wide range of local and international schools are now spearheading projects and fundraising efforts to further this sanitation cause.
Friends of WTO

We would like to convey our deepest gratitude to all of our partners, donors and sponsors for their support in 2017.
Special Thanks

1. 2 philanthropists based in Singapore for their financial and resource support. Thank you for your dedication and belief in WTO

2. Veolia

Thank you for supporting our World Toilet College training program in Singapore with free access to sites and your generous hospitality
Our Donors and Sponsors

1. Reckitt Benckiser (RB)
2. Kimberly-Clark
3. Tote Board
4. Poo~Pourri
5. Cartier
6. Lixil
7. City Developments Limited
8. Lee Foundation
9. Porcher
10. Wirquin
11. Kunshan Yu Ting Foundation
12. Blue Wing, ANA Airlines
13. Pursoft
14. Dyson, Visionary Solutions
15. Mohar Shipping
16. 3P Technik
17. Pfizer
18. BECA
19. Taylor’s Education
20. Foundation Museumplein Limburg
21. Science Centre Singapore
22. 100 People Doing Good
23. Global Citizen
24. Victoria Department of Health and Human Services
Our Partners

1. UN-Water
2. Australian Water Association
3. City of Melbourne
4. Melbourne Convention Bureau
5. Layline
6. Darpan Singapore
7. Compressport
8. People’s Association Youth Movement
9. Porta Pumpa
10. International School Singapore
11. NUS CAPT
12. Public Hygiene Council
13. Karnataka Municipal Corporation

India Projects
1. Global Interfaith WASH Alliance (GIWA)
2. Jagran Pehel
3. Dettol-Banega Swachh India

China Projects
1. Education Bureau of Luoyang Municipal Government
2. Soap Cycling
3. Kunshan Yu Ting Foundation
4. Shanghai Huajing Ecological Environment Engineering
5. Wuhan University
6. Shandong Jinming Environmental Technology
7. Ecofroggy

Cambodia Projects
1. Emaan Foundation
2. Al-Hayah Water and Sanitation
Looking Forward

2017 was a significant turning point for WTO as an organisation. This year saw the beginning of many future projects and collaborations to come, as well as a necessary refocusing of our company vision and direction for the years to come.

WTO is first and foremost, a global advocator for sanitation. Moving forward into 2018, we want to continue and further strengthen our advocacy work by bringing both rural and urban sanitation issues to the attention of global leaders. Often, urban sanitation issues are dismissed in the face of their rural counterparts, yet over 600 million of the urban poor living in mega cities are plagued by overcrowded and inadequate sanitation facilities. WTO aims to bring more attention to how sanitation efforts must address both fronts for us to truly make progress towards better sanitation for all.

To further capitalise on our position as one of world leaders in sanitation, WTO will strive to function as a global networker for sanitation NGOs to let their voices be heard. WTO aims to cultivate a climate suitable to connect people, to channel the right funds to the right NGOs.

On other branches of WTO, our major projects – World Toilet College and Rainbow School Toilet Initiative – are poised to develop even further in 2018. Major upcoming partnerships will further extend our reach to local communities. On these two fronts, we intend to amplify our advocacy work through the students we teach – to turn them into advocators for sanitation within their own communities.

As with how WTO begun as an organisation, we want to spark movements that resonates with people, that will inspire the world to carry on the momentum until we achieve proper sanitation standards for everyone, together.
Financials

All our Financial Statements for 2017, including our Statement of Comprehensive Income and Balance Sheet, can be viewed at this link.
## WORLD TOILET ORGANIZATION LIMITED
Co. Reg. No.: 200205358C

### STATEMENT OF COMPREHENSIVE INCOME
For the financial year ended 31 December 2017

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2016</th>
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<tbody>
<tr>
<td><strong>Revenue</strong></td>
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<td><strong>Other Income</strong></td>
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<td>3,268</td>
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<tr>
<td><strong>Other gains / (losses) - net</strong></td>
<td>(5,374)</td>
<td>2,682</td>
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<tr>
<td><strong>Expenses</strong></td>
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<tr>
<td>- Charitable events</td>
<td>(188,069)</td>
<td>(315,846)</td>
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<tr>
<td>- Bad debts</td>
<td>(68,825)</td>
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<tr>
<td>- Depreciation</td>
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<td>(1,562)</td>
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<td>- Employees’ benefits</td>
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<td>(344,101)</td>
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<tr>
<td>- Management fees</td>
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<td>(27,296)</td>
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<tr>
<td>- Rental on operating expenses</td>
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<tr>
<td>- Travelling expense</td>
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<td>(11,831)</td>
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<td>- Web hosting</td>
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<td>(3,355)</td>
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<tr>
<td>- Other</td>
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<td>(35,270)</td>
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<td><strong>Total expenses</strong></td>
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<td>(752,545)</td>
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<td><strong>Deficit before tax</strong></td>
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<td><strong>Income tax expense</strong></td>
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<tr>
<td><strong>Deficit after tax and other comprehensive losses</strong></td>
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<td>(14,010)</td>
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<tr>
<td><strong>Total comprehensive losses attributable to The Organization</strong></td>
<td>(34,743)</td>
<td>(14,010)</td>
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</tbody>
</table>

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## WORLD TOILET ORGANIZATION LIMITED
Co. Reg. No.: 200205358C

### BALANCE SHEET
As at 31 December 2017

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Assets</strong></td>
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<td></td>
</tr>
<tr>
<td><strong>Current assets</strong></td>
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</tr>
<tr>
<td>Cash and cash equivalents</td>
<td>149,027</td>
<td>65,946</td>
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<tr>
<td>Trade receivables</td>
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<td>Other receivables and other current assets</td>
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<td>356,048</td>
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<td><strong>Total current assets</strong></td>
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<tr>
<td><strong>Non-current assets</strong></td>
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<tr>
<td>Plant and equipment</td>
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<td>1,196</td>
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<tr>
<td>Available-for-sale financial assets</td>
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<tr>
<td><strong>Total non-current assets</strong></td>
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<td>1,197</td>
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<td><strong>Total assets</strong></td>
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<td>423,191</td>
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<tr>
<td><strong>LIABILITIES</strong></td>
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<tr>
<td>Current liabilities</td>
<td>368,301</td>
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<tr>
<td>Other payables and accruals</td>
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<td>551,864</td>
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<tr>
<td><strong>Total liabilities</strong></td>
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<td></td>
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<tr>
<td><strong>NET (LIABILITIES)/ASSETS</strong></td>
<td>(163,416)</td>
<td>(128,673)</td>
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### FUNDS AND RESERVES
Unrestricted fund
General fund
**Total equity**
(163,416) (128,673)
(163,416) (128,673)
Please donate if you care to support our mission

Beneficiary Name: World Toilet Organization Limited

Donation in SGD
Beneficiary Account No. 101-331-735-1
Beneficiary Bank Name: United Overseas Bank Limited
Swift/BIC Code: UOVBSGSG
Bank Address: 80 Raffles Place, UOB Plaza, Singapore 048624
Bank Code: 7375 - Branch Code: 001

Donation is USD:
Beneficiary Account No. 0005-000694-01-5-022
Beneficiary Bank Name: DBS Bank
Swift/BIC Code: DBSSSGSG
Bank Address: 12 Marina Boulevard, DBS Asia Central, Marina Bay Financial Centre Tower 3, Singapore 018982 - Bank Code: 7171 - Branch Code: 005